Quality Policy

McCosker Contracting Pty Ltd (McCosker) recognises that the adoption of a quality management system improves overall performance, enhances customer satisfaction and provides a sound basis for sustainable development initiatives.

Consequently, Management will ensure that all reasonable practical action is taken to:

- Maintain a Quality Management System to AS/NZS ISO 9001:2016 certification;
- Provide leadership and commitment with respect to the Quality Management System;
- Empower all employees and subcontractors to actively take responsibility for the quality of their own performance and encourage participation in the ongoing continuous improvement of McCosker quality systems and processes;
- Understand the needs and expectations of our clients and other interested parties;
- Understand and address risks and opportunities including implementation of preventative controls to minimise negative effects;
- Thoroughly plan, communicate, manage and control the quality of our work and that of our subcontractors to consistently provide products and services that meet customer specifications and expectations and comply with applicable statutory and regulatory requirements;
- Ensure all employees and subcontractors have the necessary skills, competencies, licences, training and quality awareness for them to perform their assigned tasks;
- Provide suitable infrastructure, resources and environment for the operation of processes to enhance quality outcomes;
- Identify methods for monitoring, measuring, analysing and evaluating the performance and effectiveness of the Quality Management System;
- Conduct ongoing performance evaluation through audits, reviews, assessments, and client/community feedback with a view to systematically and continually improve the Quality Management System.

Quality objectives are established, monitored, measured and updated on a regular basis with a focus on meeting the needs and expectations of our interested parties.

Bob McCosker
Director

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